On average every month at the Argyle Surgery ...



**160 patients** don't attend one or more of their appointments and don't cancel beforehand



**45 hours** of Doctors and Nurses time is lost



£8,000 of NHS money is wasted



**200 appointments** that could have gone to another patient go wasted



Book

Book appointments when you know you can make it

Leave

Leave plenty of time for travel to the surgery

Text back Text back "cancel" to your appointment reminders as soon as you know you can't make it